# **HTTP Error 500.0 - Internal Server Error**

# The FastCGI process has failed frequently recently. Try the request again in a while

### Most likely causes:

- IIS received the request; however, an internal error occurred during the processing of the request. The root cause of this
  error depends on which module handles the request and what was happening in the worker process when this error
  occurred.
- IIS was not able to access the web.config file for the Web site or application. This can occur if the NTFS permissions are set incorrectly.
- IIS was not able to process configuration for the Web site or application.
- The authenticated user does not have permission to use this DLL.
- The request is mapped to a managed handler but the .NET Extensibility Feature is not installed.

# Things you can try:

- Ensure that the NTFS permissions for the web.config file are correct and allow access to the Web server's machine account.
- Check the event logs to see if any additional information was logged.
- Verify the permissions for the DLL.
- Install the .NET Extensibility feature if the request is mapped to a managed handler.
- Create a tracing rule to track failed requests for this HTTP status code. For more information about creating a tracing rule for failed requests, click <u>here</u>.

### **Detailed Error Information:**

Module	FastCgiModule	Requested	http://goodlift.info:80/get-pdf-nom-wc-lft.php
Notificatio	ExecuteRequestHandler php-8.1.0	URL	
n		Physical	D:\inetpub\wwwroot\goodlift.info\get-pdf-nom-wc-lft.php
Handler		Path	
Error Code	0x80004005	Logon Method	Anonymous
		Logon User	Anonymous

## **More Information:**

This error means that there was a problem while processing the request. The request was received by the Web server, but during processing a fatal error occurred, causing the 500 error. View more information »

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